

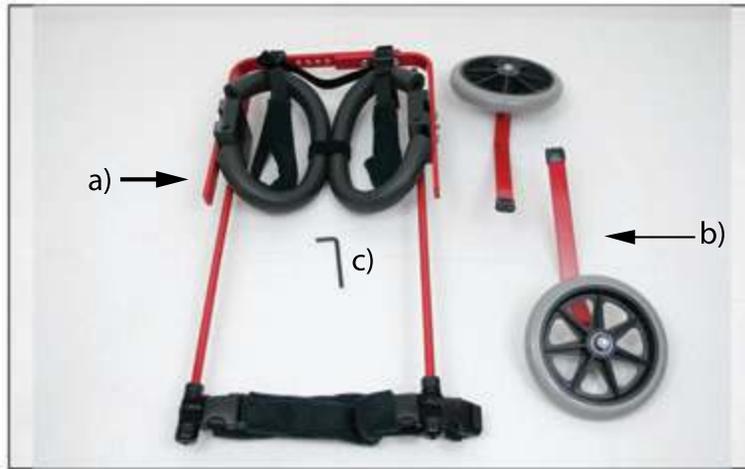
Rear Support Wheelchair Assembly & Fitting Instructions



Thank you for your order! Please send us photos/video (from the side, back, and looking down on your pet), so that we may ensure your cart is fitted and balanced correctly. We would love to include your pet's photos in our photo gallery!



Assembly



Your cart will be shipped in 3 parts.

- a) Main Frame
- b) Wheel Blades With Wheels
- c) Allen Wrench



Step 1: Make sure the frame is right side up as shown in picture. The frame is right side up when the label is right side up.



Step 2: Pull off the caps on the wheel blades.



Step 3: Flip the main frame upside down. With the wheels facing outward, insert the wheel blades into the black blocks.

Assembly Continued

Step 4: Using the Allen wrench, tighten the center set screws on the inside of the black block, with the wheel blades set on the 3rd score mark (the 3rd mark from the top of the wheel blade).



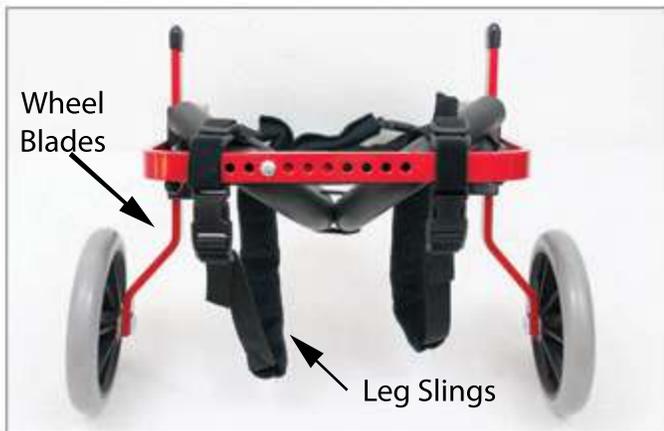
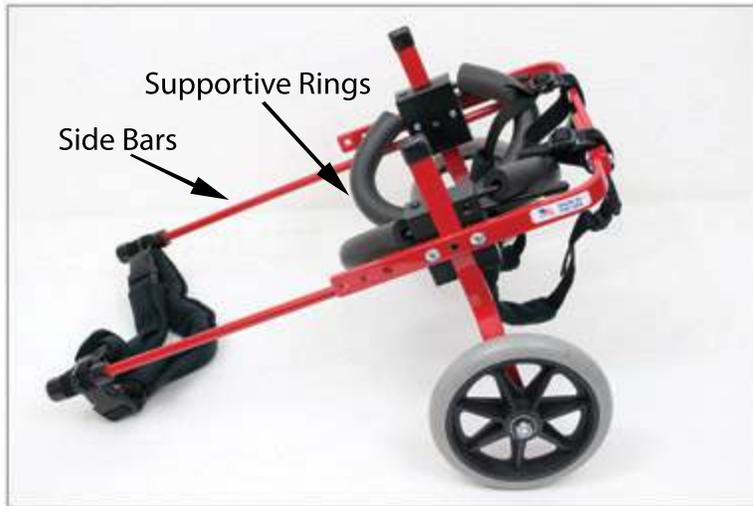
Step 5: Put the black caps back on the wheel blades.



Step 6: Check that the side bars are locked in place. If they are loose, slide them forward in the block, so that 3 inches of the side bars are extended out the back of the block. Tighten the screw on the outside of the block to hold the side bars in place.

Congratulations, your cart is now assembled!

Assembled Carts & Parts Identification



Placing Your Pet In The Cart

It is best to select a non-slippery surface when placing your pet in their cart



Step 1: Unclip the top girth strap on one side.



Step 2: Bring the cart up behind your pet and rest the front of the cart on the ground.



Step 3: Leaving your pet's front legs on the ground, lift the rear and guide the legs straight down through the supportive rings.



If you have a large dog that is able to stand and does not have knee problems, stand on one side and reach over their back, placing one hand on front of each knee. Lifting them up, keep the legs straight and guide them down through the supportive rings.



Step 4: Lift the front of the cart and refasten the clip on the top strap.

Fitting Your Pet to Its Cart

Height:



If your pet still has some use of one or both rear legs:

Height should be set so that when your pet is seated within the supportive rings, the paws are flat on the ground with legs at full extension.

If your pet has no use of either rear legs:

Please see the directions for the leg slings below.



Set height by tightening the set screw(s) on the inside (center) of the black block.

Please note: depending on the size of your pet, there may be 3 screws in center that need to be tightened to hold the wheel blades in place.



Using the optional leg slings:

If your pet has use of one or both rear legs, the leg slings will not be needed at this time.

If your pet is paralyzed in both rear legs, you will need to use the leg slings attached to your cart.

Please note: The leg slings will be fed down through the supportive rings. Unclip the leg sling from the back bar and wrap 1-1/2 times around the leg, just above the hock (first bend up from the paw). Clip to back bar and adjust so that paws just clear the ground - approximately 1".

Fitting Your Pet to His/Her Cart Continued

Length:



Side bars should fit right behind the front legs.

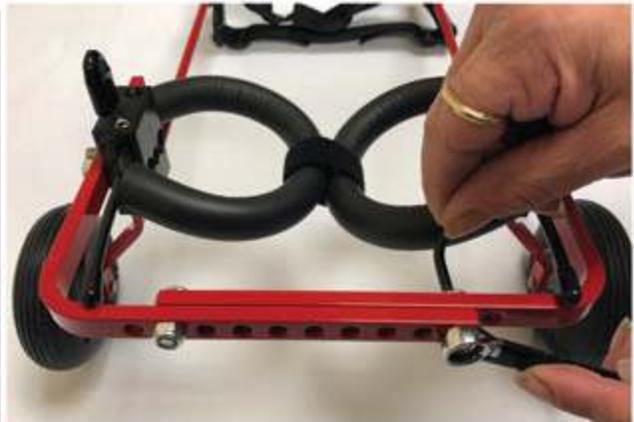


Side bars are adjusted by loosening the screw on the bottom outside of the black blocks with the Allen wrench provided and sliding the side bars forward or backwards. Then retighten the screws.

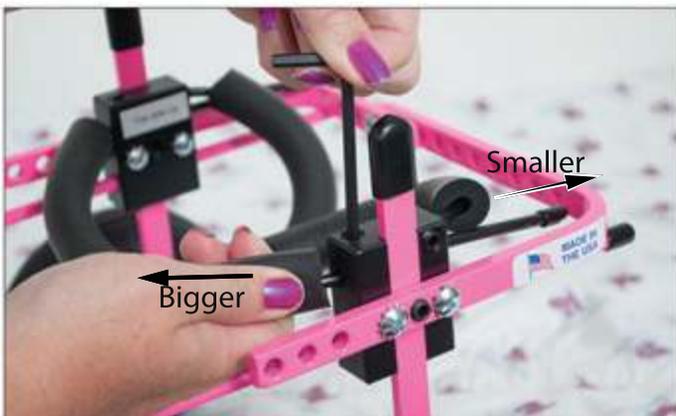
Width:



You should be able to slide your hands sideways down through the supportive rings, on the outside of your pets hips.



To adjust the frame width undo the screws on the back bar and then readjust it in width. Line up the holes and retighten the screws holding the two pieces of the back bar together. Please note: there must be at least 1 screw hole in between tightened screws on the back bar.



To adjust the leg rings, loosen the screw on the top of the block and either pull on the end of the cable to make smaller, or push towards the front of the cart to make bigger then retighten the screws. Make sure foam is slid around to the front of the rings, and it's ok to cut the foam down to fit if you need to narrow the cart.

Balancing Your K9 Cart

After correctly fitting the height, length, and width, look at your pet from the side and make sure the bars are parallel or level with the ground.

If the top strap is too loose the front of the cart will dip downward putting pressure on the back. If the bottom strap is tight, it will pull pressure down on the back. You should be able to comfortably get your fingers inside. Both straps should be snug, like a belt.



Side bars dipping downwards - you will need to loosen the bottom girth strap and tighten the top strap to pull the bars up level.



Side bars tipping upward - loosen the top strap and tighten the bottom strap so that it pulls the side bars down.



Trouble Shooting

Answers to Common Questions and Concerns

Please refer to this list of common questions and concerns regarding the fitting and use of your pet's K9 Cart. If your concern is not addressed, please contact us via telephone or email as soon as possible, so we can advise accordingly.

Running over rear paws: If your pet has any feeling in one or both rear paws, the height should be set so the rear paws can just touch the ground. You do not want to use the leg slings at this time.

Only able to use one rear leg: Both rear paws have to be on the ground. You cannot sling one leg up and leave the other down. If the paw is dragging on rough surfaces, we recommend purchasing a protective boot for that paw. Most pet stores carry boots, and we have boots that can be ordered from us as well; just visit www.k9carts.com to learn more.

Leaning to one side in the rings: Place some padding (such as foam or a small towel) on the side that your pet leans against, in the supportive rings between his/her outer thigh and the black block. This will help center their body within the support system, which is very important.

Not moving in the cart: This could be due to fitting adjustments that are needed. If you feel your cart is fitted and balanced correctly, it could be weakness in the front legs. Slip a leash under the top strap and lift up on it, to see if your pet will take any steps – if they do, that indicates front support is needed. If in doubt, please send us photos and/or video so we can evaluate. We may recommend that you add on the extra supportive parts.

Cart rolling backwards: This happens when either the cart is not balanced correctly, or the pet is experiencing weakness in the front legs. Please send us photos and/or video for a fitting evaluation.

Only laying down/trying to lay down in cart: This usually indicates weakness in the front legs, and they probably need the front support. Please send us photos and/or video for evaluation.

Downward pressure on top girth strap: Check to ensure that the side bars are parallel to the ground. The top girth strap may be too long causing bars to dip downward. Please refer to page 8 for details on balancing and cart adjustments. When in doubt, send us a couple photos for evaluation.

Hopping out of cart: Most often, this is due to the height not set correctly, and side bars not parallel to the ground. If you believe the cart is fit properly, and your pet is still doing this, please send us a short video, so we can evaluate the situation.

Sores developing in the groin area: Please send us photos of your pet in their K9 Cart. Pets should never get sores in our carts. Often, sores are caused by the cart not being balanced properly (see page 8), the height set incorrectly, or the legs are being slung up incorrectly.

Feet cannot touch ground on lowest height setting: Please send photos of your pet in their K9 Cart; we need to see photos from the side, from the back, and from the top looking down onto your pet's back.

Cart tipping over: If your dog is wild, it is possible that it could tip over, especially on hilly terrain. Please send photos and/or video to ensure that your K9 Cart is correctly balanced, to minimize the risk of tipping. As well, please always keep an eye on your pet when they are in their K9 Cart.

Urinating or defecating on the leg rings: This happens when the pet is not seated correctly in supportive rings. It could also be that the sidebars may be dipping downwards. Please send us photos for evaluation.

Removal of leg slings: You can remove them if they are not needed at the moment. It is recommended that you leave the Velcro strip on the back bar for future use. If you are unsure how to re-attach them, please contact us and we can email a short video showing how to re-attach the leg slings.

Do you remove the Velcro connecting the leg rings in the center? NO - DO NOT REMOVE. If your pet has a narrow groin and it is causing the legs to splay outwards, then we may suggest narrower foam. If your pet is a male dog then there will be a connector between the rings. Please send photos of your pet in their K9 Cart for evaluation.

How long should you keep your pet in their K9 Cart? Never leave your pet alone in their K9 Cart. You can leave it outside, provided you keep an eye on it. Length of time in the K9 Cart depends on your pet's age and activity level. If your pet is older and has not been walking for some time, take it easy and exercise little and often.

Can my pet lay down in their K9 Cart? If you have a small pet (for example, dachshunds, corgis, cats, etc), then often they will lay down on their chest or on their bed with their rear up in the air. Larger dogs (for example, labs, shepherds, boxers) cannot lay down in the wheelchair, as it could hurt their back. Please note: consistent laying down/refusal to stand when in the cart may indicate forelimb weakness; if you are concerned about this possibility, please send us photos for evaluation.

Time in cart daily: If your pet has not been able to walk for some time, then take it slowly and gradually increase the time. Young pets tend to take off and run right away.

Using carts indoors: Small dogs may use them indoors, but watch your furniture as they may bang into chairs and tables. Large dogs often cannot use the carts inside, due to the wide base. However, you can place them in their cart for their meals if you wish; we would recommend placing their food dish up on a stool to make it easier for them to reach.

Will my pet become dependent on the cart? The only way a pet will become dependent on a cart is because it enjoys going for walks and being active once again. Carts encourage return to mobility. We have had many pets return to full mobility. Pets will never become dependent on carts long term, if they have a chance to rehabilitate.

When should you discontinue use of the K9 Cart? When your pet regains 100% mobility.

Leg hitting wheel blade: Usually indicates the cart is incorrectly fitted, or the pet is leaning to one side of the cart. Please send photos and/or video for evaluation.

Pet biting or fighting the K9 Cart when being placed in it: This could be due to your pet having a difficult disposition, or they could be in pain. If possible, please send photos for evaluation, so we can ensure the cart is fit correctly and not causing any discomfort.

Maintenance of your K9 Cart: Please keep your K9 Cart clean. Wipe of any dirt with a towel and water. If using the K9 Cart in salt water or at the beach please rinse off with fresh water, wipe off of any sand and salt water residue, and dry, to minimize any corrosion of bolts/screws. Periodically, we recommend checking all screws (and re-tightening as needed), to ensure they are staying tight.

If you need replacement parts, please call or email us with photos.

Remember, we are very knowledgeable and are here to help. In most cases, we do need to see photos, so that we can advise properly. Photos (from the side, the rear, and looking down on your pet's back), or a video, will help us help your pet.

*Thank you for allowing us to help your pet with their mobility problems! We truly care!
Barbara, Glenn, Krystle and Amanda*